U.S Cellular Announces More than 100 Jobs at Bolingbrook Customer Care Center



U.S. Cellular was joined by Bolingbrook Mayor Roger Claar to announce the addition of more than 100 new jobs at the Bolingbrook Customer Care Center. The company also announced a recently completed $2 million expansion that added 10,000 square feet to the facility, allowing the Bolingbrook Customer Care Center to enhance its services with the addition of an internal telesales team and multilingual queue. The ongoing hiring of more than 100 associates at the Bolingbrook Customer Care Center will result in the employment over 600 associates. The internal telesales team established by these new jobs will handle incoming calls to help potential and existing customers choose the products and services that are right for their needs. The hiring also includes a new dedicated team that will offer customer service to Spanish-speaking customers. The Bolingbrook Customer Care Center has been serving U.S. Cellular customers since May 2005 as one of five U.S. Cellular customer care centers throughout the United States. At U.S. Cellular, associates embody the unique Dynamic Organization (D.O.) business model, which is based on the concept that satisfied associates deliver outstanding customer service, in turn producing positive business results. For more information on job availability at the Bolingbrook Customer Care Center, visit www.uscellular.com.

U.S. Cellular Anuncia Más de 100 Empleos en Bolingbrook Customer Care Center

A U.S. Cellularse se unió el Alcalde de Bolingbrook, Roger Claar, para anunciar la adición de 100 nuevos empleos en el Centro de Cuidado al Cliente de Bolingbrook. La compañía anunció también una reciente ampliación, de $2 millones, que agregó 10,000 pies cuadrados al local, permitiendo que el Centro de Cuidado al Cliente de Bolingbrook ampliara sus servicios con la adición de un equipo interno de *telesales* y *queue* multilingüe. La continua contratación de más de 100 asociados en el Centro de Cuidado al Cliente de Boolingbrook, dará como resultado puestos de empleo para más de 600 asociados. El equipo interno de *telesales* establecido por estos nuevos empleos se encargará de las llamadas entrantes para ayudar a los presuntos clientes y a los ya existentes a escoger los productos y servicios que se ajusten a sus necesidades. La contratación incluye también un nuevo y dedicado equipo que ofrecerá servicio al cliente y a los clientes hispanoparlantes. El Centro de Cuidado al Cliente de Bolingbrook ha estado sirviendo a los clientes de U.S. Cellular desde mayo del 2005 como uno de los centros de cuidado al cliente de U.S. Cellular de Estados Unidos. En U.S. Cellular, los asociados siguen el modelo comercial único de Dynamic Organization (D.O.), que se basa en el concepto de que asociados satisfechos prestan un mejor servicio al cliente, produciendo a su vez resultados comerciales positivos. Para más información sobre la disponisibilidad de empleos en el Centro de Cuidado al Cliente de Bolingbrook, visite www.uscellular.com.

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"Immigration: If Everyone Has a Solution, What's the Problem?"

With the 2008 presidential election looming, and the issue of national immigration reform in the spotlight, Loyola's Public Interest Law Reporter is pleased to present a daylong symposium that will help to separate myth from fact, challenge traditional notions of a one-size-fits-all solution, and present contemporary thinking about the immigration challenges facing our nation. This daylong symposium brings together local and national leaders from many sides of the immigration issue. Speakers will look into the so-called "immigration problem" and explore the key legal and public interest issues currently under discussion and in litigation. This symposium will explore federal and state immigration legislation; immigration policies that affect families with respect to guardianship, education and health care issues; and the growing impact immigration is having on the U.S. labor market. The symposium will take place on Tuesday, January 29, 2008, at the Rubloff Auditorium, 25 East Pearson, Loyola University Chicago School of Law. The event is open to the public and will commence at 9am to 5pm.

Key areas to be discussed include:

- Prospects for national immigration reform in 2008.
- Constitutional concerns surrounding recent local and state immigration legislation.
- Immigration advocates' agendas for the presidential election.
- The role of Chicago-area unions and labor leaders.
- Health care and community effects of immigration policy.

Tres Becas Posse 2008 Obtiene CICS Northtown Academy

Por cuarto año consecutivo, La Escuela Incorporada Chicago International Charter School (CICS) Northtown Academy, fue honrada con Becas de Posse Foundation 2008 y recibirá becas de colegiatura completa para universidades altamente selectas de Estados Unidos. Tres estudiantes de los actuales 139 estudiantes de la clase del último año (seniors) obtuvieron becas con un promedio de $130,000. Incluyendo

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